

# See the best of Spain with Visa.



**VISA**

Issuer bank logo

---

## Travel the Visa way

Visa is accepted at millions of locations around the world, bringing you seamless, secure and convenient payment experience wherever you go. And as if that wasn't enough, you can also benefit from a wide range of exclusive offers and benefits, simply by paying with Visa.

## Contents



Hotels >



Car Hire >



Shopping >



Experiences >



Extra Savings >

## Savings of up to US\$500 with Visa Luxury Hotel Collection

The Luxury Hotel Collection offers best-in-class travel benefits exclusively for select **premium Visa cardholders**.

- Best available rate guarantee
- Automatic room upgrade upon arrival, when available
- Complimentary in-room Wi-Fi, when available
- Complimentary continental breakfast daily
- US\$25 food or beverage credit
- VIP guest status
- 3PM check-out upon request, when available

VLHC Eligible Visa premium cards vary by country and may include Visa Signature, Visa Infinite, and select Visa Platinum and Visa Gold cards. Eligible cards for each region listed here: [visaluxuryhotelcollection.com/eligibility](https://visaluxuryhotelcollection.com/eligibility)

**Validity Date:** 1 January 2019 - 31 December 2022

Terms and Conditions apply. Refer to the back of the brochure for full details.

Redeem offer

**VISA** Visa Luxury Hotel Collection

# Luxury hotels, exclusive offers





# Explore more, pay less

## Enjoy a discount of up to 15% when booking through Avis

Available for all Visa cardholders.

**Validity Date:** 1 April 2022 - 31 December 2022

Terms and Conditions apply. Refer to the back  
of the brochure for full details.

Redeem offer

**AVIS**<sup>®</sup>



# 10% Reward Card for all your purchases

- Tapa&Copa for purchases over 150€\*
- Personal shopper experience for purchases over 300€\*

Available for Visa cardholders from USA only

**Validity Date:** 1 June 2022 - 30 September 2022

Terms and Conditions apply. Refer to the back of the brochure for full details.

\* Participating stores: Castellana Store (Madrid), Marbella Store (Puerto Banus), Diagonal Store (Barcelona) in Spain, and Lisbon Store in Portugal

Redeem in-store



# Save more on retail therapy

# Save 10% on designer brands and other exclusive benefits with Value Retail

Available for all Visa cardholders.

Visa Infinite cardholders receive a VIP Pass for 10% on saving on purchases and complimentary access to our private space, The Apartment.

**Validity Date:** 1 May 2022 - 31 December 2022

Terms and Conditions apply. Refer to the back of the brochure for full details.

All Visa cardholders

Redeem offer

Infinite cardholders

Redeem offer

VALUE RETAIL





# Find the moments that matter

## Visa Concierge is a 24/7 digital personal assistant and lifestyle guide

Giving you access to extraordinary experiences and exclusive privileges:

- Seamless reservations for dining with exclusive offers & privileges
- Health and medical services
- Entertainment and experiences
- Recommendations on staycations, local and global activities
- Gift and shopping assistance
- Other special services like business, home and roadside assistance
- Third-party chat apps available in 8 markets (Singapore, Malaysia, Hong Kong, Australia, India, Japan, Taiwan, Korea)

Available for all Visa cardholders.

**Validity Date:** TBC

Terms and Conditions apply. Refer to the back of the brochure for full details.

Redeem offer

**VISA** Concierge

Extra Savings

Get 20% extra refund  
(up to €500) at  
participating brands  
and exclusive sign-up  
privileges with Visa  
and Global Blue

Available for Visa Debit and Visa Credit cardholders.

**Validity Date:** 15 November 2021 - 14 November 2022

Terms and Conditions apply. Refer to the back  
of the brochure for full details.

Redeem offer



Enjoy extra savings  
on tax free shopping



---

# Terms & conditions

## Visa Luxury Hotel Collection Offer:

### Best Available Rate Guarantee:

We guarantee the best publicly available rates whenever you book with the Visa Luxury Hotel Collection.

If you find a lower room rate\* on another website within 24 hours of making a booking with us, we will match the rate.

\*The lower rate found must:

- Have identical booking requirements and policies for payment and cancellation as your Visa Luxury Hotel Collection booking.
- Be for the same hotel, room type, stay dates/length, and number of guests.
- Be publically viewable and verifiable on the other website.
- Be for room only, exclusive of other benefits or perks.
- Full terms & conditions are below:
- To make a claim, simply complete our Best Available Rate Guarantee online claim form within 24 hours of making a booking with us. We will review your claim and contact you within 48 hours.
- Please note: hotel cancellation policies vary greatly. Many of our hotels are flexible and allow cancellation up to 24 hours in advance of your stay. The Visa Luxury Hotel Collection understands that sometimes travel plans change, and therefore does not charge additional change or cancel fees.
- Best Available Rate Guarantee Terms & Conditions:
- The Visa Luxury Hotel Collection guarantees the best publicly available rates for all of our hotels, subject to the following terms and conditions:
- The Best Available Rate Guarantee online claim form must be completed in full within 24 hours of making your Visa Luxury Hotel Collection booking.
- Claim must include the lower rate and exact link (URL) where it can be confirmed.

## The following rates do not qualify:

- a. Pre-paid, non-cancellable, and/or non-refundable rates.
- b. Rates available on auction or flash sale websites like (but not limited to) Priceline or Hotwire.
- c. Reward program rates, corporate/group rates, government rates and/or other rates not available to the general public.
- d. Packaged rates that include the room with other travel and/or entertainment goods and services such as (but not limited to) airline tickets, car rentals, or show tickets.

- If we verify the lower rate, your nightly rate will be adjusted to reflect it.
- The rate and/or benefits cannot be combined with hotel specific special offers or packaged promotions or other rates not publically viewable.
- The Visa Luxury Hotel Collection has the sole right to determine the validity of any claim.
- The Visa Luxury Hotel Collection has the discretion to determine if a competing rate is genuinely available.
- In the case of a dispute, the Visa Luxury Hotel Collection’s decision is final.
- The Visa Luxury Hotel Collection reserves the right to modify this Best Available Rate Guarantee at any time.

## Automatic Room Upgrade Upon Arrival:

Upon availability at check-in, you will be upgraded to the next highest room class for the duration of your stay.

Complimentary In-Room Wi-Fi:

Upon check-in you will be provided with complimentary internet access, if available, for the duration of your stay.

Complimentary Continental Breakfast Daily:

For the length of your stay, you and one guest will receive complimentary continental breakfast daily. If the hotel does not offer continental breakfast, they will offer another dining or other benefit of equal value based on local market rate.

## US\$25 Food or Beverage Voucher:

During your hotel stay you will receive either a US\$25 voucher at check-in good for food/beverage within the hotel or a US\$25 credit at check-out. Limit of one US\$25 credit per room, per stay. A stay is defined as consecutive nights spent at the same hotel, regardless of check-in/check-out activity. Any charges over and above the credit described above will be applied directly to your account to settle upon departure. Credit has no cash value and is not valid on room rate or third party services.

## VIP Guest Status:

As a guest through the Visa Luxury Hotel Collection, you will be recognized within the hotel as a VIP Guest. VIP Guest services and amenities differ by property.

## 3PM Check-out Upon Request:

Late checkout is available upon request, upon availability by the hotel. At the time of check-in, or during the course of your stay, you may contact the front desk and request late checkout up to 3 p.m.

\* In cases where one of the benefits is not available at a hotel, the hotel may provide a substitute benefit of equal value. Some hotels may provide one of the benefits as a standard feature of the room being booked. In those cases, the hotel may or may not provide a substitute benefit of equal value. Resort fees that cover any of the benefits are not reimbursable. Reservations must be booked either on a Visa Luxury Hotel Collection website or through Visa Concierge for benefits to apply. Some properties may require a minimum night stay or require the booking of certain room categories to receive the additional complimentary benefits. Please consult the terms and conditions for each property.

---

# Terms & conditions

## Visa Terms and Conditions

- Offer is valid from 1 January 2019 – 31 December 2022.
- Offer is subject to availability at time of booking.
- Offer is valid at participating properties.
- Only eligible Visa Infinite and Visa Signature cards issued in Asia Pacific, Central Europe, the Middle East, and Africa, and Visa Platinum cards issued in Vietnam, China, Australia, New Zealand, Central Europe, the Middle East, and Africa may book hotels [www.visaluxuryhotels.com](http://www.visaluxuryhotels.com) and receive special Visa premium card benefits.
- Offer is valid only when guest pays with a valid and eligible Visa card.
- The Best Available Rate Guarantee is not applicable on discounted rates and cannot be combined with any other offers.
- Complimentary breakfast daily is based on double occupancy for two people.
- Food or beverage credit has no cash value and is per room, per stay
- Cardholder is responsible for all applicable taxes, service fees, gratuities and other charges including incidental spend at the hotel.
- Void where prohibited, taxed or restricted by law.
- Visa will use best efforts to ensure the offer is provided as described, but cardholders shall not make any claim or seek compensation against Visa, even in the event that any of the offers are not provided or not provided as described (whether or not such non provision is due to fault or negligence on the part of the hotel or Visa).
- Visa shall not be liable in any manner whatsoever or howsoever for any loss or damage or claims that may arise out of (a) usage or attempted usage of any of the offers, or of any services provided by the hotels, or (b) any refusal or failure on the part of the hotels to provide or honour any of the offers, or benefits or privileges given under the offers, for any reason whatsoever.
- Visa reserves the absolute right to withdraw and / or alter any of the terms and conditions of any of the offers at any time without giving any notice.
- Participating hotels reserve the right to opt out of the program and corresponding benefits at any time without prior notice.
- Visa and participating properties reserve the right to vary the terms and conditions of this offer.
- For the most updated list of participating properties, please visit [www.visaluxuryhotels.com](http://www.visaluxuryhotels.com) or call Visa Concierge for details.

## Avis Offer:

- Book between 01.04.2022 and 01.12.2022 to secure the special conditions for Visa cardholders. The promotion is only valid for bookings made via this Avis Visa landing page.
- You must pick up your vehicle between 01.04.2022 and 01.12.2022.
- Discounts of up to 15% are possible. The amount of the discount may vary depending on the location.
- No surcharge for credit card payments.
- Payment with a valid Visa credit card is required for this special promotion.
- Free cancellation up to midnight of the booking day for bookings with immediate payment.
- Free cancellation up to three days before pick-up for bookings with late payment (at the rental station)
- The discount is available for domestic and international rentals.
- The discount offer is only valid for participating Avis locations in Europe, Africa, Middle East and the USA.
- Individual Avis locations may be excluded from the offer.
- No pick-up restrictions on weekdays.
- Actual discount varies depending on pick-up location and rental period.
- Please note that certain periods in different countries may be excluded.
- Unless otherwise stated, this offer does not apply to special vehicles such as Select Series, Prestige vehicles or vans (Select Series in France, the Netherlands, Belgium and Luxembourg. Transporter fleet in France, the Netherlands, Belgium, Luxembourg, Germany, Austria, Switzerland, Norway and Denmark).
- In Europe, Middle East and Africa, rates include theft protection and liability reduction in the event of damage, registration fees, airport taxes and local taxes where applicable.
- All rentals are subject to an excess where applicable. Optional additional insurance is available locally to reduce the excess.
- The general rental conditions of the respective Avis rental country apply.
- Subject to change.

## El Corte Ingles Offer:

Visa Cardholders will need to visit the International Desk at El Corte Inglés Castellana, Marbella, Diagonal Stores in Spain, and Lisbon Store in Portugal. to pick up their VIP Welcome Gift which includes a 10% Reward Card + VIP tapa&copa. The Visa Cardholders shall show at the International Desk the information about the Promotion received from their Issuers (Bank).

The 10% Reward Card can be used by the Visa Cardholder for any purchases within the Merchant Selected Stores. The Reward Card accumulates the 10% balance for the following purchases at any El Corte Inglés store in Spain (when accumulated in Spain) or Portugal (when accumulated in Portugal) The VIP Tapa & Copa shall be granted to Visa Cardholders that will spend at least €150,00 in one purchase using a Visa Card at El Corte Inglés Castellana, Marbella, Diagonal Stores in Spain, and Lisbon Store in Portugal. When visiting the restaurant / cafeteria/Gourmet section, the Visa Cardholders will show the VIP Welcome Gift given to them at the start of their shopping and the Visa payment receipts (to be checked by the maitre).

The VIP Personal Shopper Experience shall be granted to Visa Cardholders that will spend at least €300,00 in one purchase using a Visa Card at El Corte Inglés Castellana, Marbella, Diagonal Stores in Spain, and Lisbon Store in Portugal. When visiting the Personal Shopper section, the Visa Cardholders will show their Visa Bank Card together with Visa payment receipts (to be checked by the employee) after booking with at least 72hours in advance (see contact details below).

---

# Terms & conditions

## CONDITIONS for the Reward Card:

- Accumulate 10% of the value of the purchase and redeem the balance in following purchases at the Merchant Activity Locations.
- The card is valid for 5 days from the first purchase and can be used exclusively at El Corte Inglés Department Stores.
- Only valid for non-resident foreign visitors over 18 years old. ID card with photo must be shown.
- A maximum of 5 cards will be issued in one year (calendar year) per identity card.
- The accumulated amount cannot be exchanged for cash.
- This card is personal and non-transferable and by using it, you agree to these terms and conditions.

## Exceptions for Reward Card Promotion

Visa Cardholders shall check the brands included in the Rewarded Card Promotion at the Tourist Information Desk. The following companies and services of El Corte Inglés Group are not included: Supermarket, Parapharmacy, Gourmet Experience, Home Textiles, Furnitures, Books, Baby strollers-cribs, Electronics, Hipercor, Supercor, Bricor, Cafeteria, Restaurant, Viajes El Corte Inglés, Car park, Gift Card, Telephone top-ups, Personal Shopper, Installation and fitting, Hair salon, Post office and Bureau de change.

## CONDITIONS for the VIP Tapa & Copa:

1 Tapa & Copa voucher per Visa cardholder, for purchases over €150,00 euros with their Visa Card at El Corte Inglés Castellana, Marbella, Diagonal Stores in Spain and Lisbon Store in Portugal.  
Customer will need to show the Visa payment receipt/s and (iii) the VIP Welcome Gift to the maître at the cafeteria/restaurant (i).

## CONDITIONS for the Personal Shopper experience:

- 1 Personal Shopper experience per Visa cardholder, for purchases over €300,00 euros with their Visa Card at El Corte Inglés Castellana, Marbella, Diagonal Stores in Spain and Lisbon Store in Portugal. subject to availability
- booking 72hrs in advance
  - El Corte Inglés Castellana: personalshoppercastellana@elcorteingles.es
  - El Corte Inglés Diagonal: personalshopper\_diagonal@elcorteingles.es
  - El Corte Inglés Marbella: personalshopper\_marbella@elcorteingles.es
  - El Corte Inglés Lisboa: personalshopperlisboa@elcorteingles.pt
- Show your Visa card together with €300,00 in one purchase using a Visa Card receipt and communication received to enjoy experience

## CONDITIONS for UK TRAVELERS:

### Shop Tax free + 10% El Corte Inglés Gift Card:

1. UK travelers are entitled to TAX FREE shopping in all our stores saving up to 15.7%.
2. El Corte Inglés is happy to offer a 10% reward on the total of your purchases on an El Corte Inglés gift card.

## CONDITIONS of 10% El Corte Inglés Gift Card

- Only valid for non-resident foreign visitors over 18 years old. ID card with photo must be shown.
- The accumulated amount cannot be exchanged for cash.
- This card is personal and non-transferable and by using it, you agree to these terms and conditions.
- The holder of this Gift Card is responsible for its correct use. The amounts of the purchases made at El Corte Inglés Department Stores and/or establishments associated to El Corte Inglés Group, will be deducted from its initial value. The available balance can be reviewed at any time on the following number 901122122 or at any point of sale. Its use by third parties for promotional purposes is not permitted without authorization from El Corte Inglés.
- **The applicable Terms and Conditions for the Promotion will be available at the Merchant Website for the whole Merchat Activity Period.**

---

# Terms & conditions

**Value Retail Offer:**

Valid until 31 March 2023 for Visa cardholders; A 10% saving on purchases;

To redeem your 10% saving, simply download the VIP Pass, add the QR code to the eWallet and present it in participating boutiques and restaurants.

Reduction is applied to the Village price in participating boutiques and restaurants.

This promotion cannot be used in conjunction with any other offer. For full terms and conditions please [click here](#).  
Access to the private suite is subject to availability and must be booked 48 hours in advance.

Please note that you must be a resident of the country in which a Village is located in order to access Virtual Shopping with that Village.

**Visa Concierge Offer:**

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Sit amet mauris commodo quis imperdiet massa tincidunt nunc. Odio ut sem nulla pharetra diam. Felis eget velit aliquet sagittis id. Mus mauris vitae ultricies leo integer malesuada. Viverra tellus in hac habitasse. Vitae proin sagittis nisl rhoncus mattis. Elit duis tristique sollicitudin nibh sit amet commodo nulla facilisi. Eget est lorem ipsum dolor sit amet consectetur. Tempus imperdiet nulla malesuada pellentesque elit eget. In egestas erat imperdiet sed euismod nisi porta lorem. Lorem ipsum dolor sit amet consectetur adipiscing elit. Fringilla est ullamcorper eget nulla. Lectus mauris ultrices eros in cursus. Nam at lectus urna duis convallis.

Aliquam sem et tortor consequat id porta nibh venenatis cras. Pulvinar sapien et ligula ullamcorper malesuada proin libero nunc consequat. Quam vulputate dignissim suspendisse in est ante in nibh mauris. Nibh cras pulvinar mattis nunc sed. Pretium aenean pharetra magna ac placerat. Vitae suscipit tellus mauris a diam maecenas sed. Sagittis id consectetur purus ut. Quis blandit turpis cursus in hac habitasse platea dictumst. Varius duis at consectetur lorem. Id nibh tortor id aliquet lectus proin nibh nisl condimentum.

Massa sapien faucibus et molestie ac feugiat sed. Pretium viverra suspendisse potenti nullam ac tortor vitae purus faucibus. Cras sed felis eget velit. Urna id volutpat lacus laoreet non. Massa ultricies mi quis hendrerit dolor magna. Amet mattis vulputate enim nulla. Varius duis at consectetur lorem donec massa sapien. Orci eu lobortis elementum nibh tellus. Eleifend donec pretium vulputate sapien. Pretium lectus quam id leo in vitae turpis. Nunc pulvinar sapien et ligula ullamcorper malesuada proin libero nunc. Integer vitae justo eget magna fermentum iaculis. Sagittis orci a scelerisque purus semper eget duis. Lacinia quis vel eros donec ac. Id interdum velit laoreet id donec ultrices tincidunt arcu non. Mauris in aliquam sem fringilla

---

# Terms & conditions

## Global Blue Offer:

20% Extra Refund Offer:

Promotion valid from 15/11/2021 to 14/11/2022.

- Customers who take a tax refund with Global Blue at participating stores can receive 20% Extra Refund when using their Visa card. To redeem the promotion, present the 20% Extra Refund e-coupon and your Visa card to the Sales Assistant instore when requesting a Global Blue tax refund.
- Promotion requires a completed Global Blue tax free transaction with export validation.
- The 20% Extra Refund promotion is calculated on the refund amount, and not on the sale price. Example 20% Extra Refund promotion calculation: Goods purchased for €1,000, the tax refund received after fees is €140. The Extra Refund promotion is 20% of €140, total €28. The Extra Refund promotion will be paid to the nominated Visa credit or debit card after export validation has reached Global Blue's system.
- Extra Refund promotion payments will usually made within 7 days of departing the E.U. however in some instances e.g., when the Tax Free Form is been mailed back to Global Blue, it can take up to 90 days.
- The maximum Extra Refund promotion amount payable per tax free transaction is €500.00.
- The Extra Refund e-coupon cannot be redeemed using Global Blue's self-service kiosks in-store.
- The promotion may be withdrawn by Global Blue without notice.
- Visa shall not be responsible to customers in connection with the promotion or redemption of the offer.

## Sign Up Privileges:

Eligible countries: Eligible countries: Sign up privileges currently limited to Visa Debit & Credit cards issued in Afghanistan, Albania, Algeria, Angola, Armenia, Azerbaijan, Bahrain, Belarus, Benin, Bosnia-Herzegovina, Botswana, Bouvet Island, Burkina Faso, Burundi, Cameroon, Canada, Cape Verde Islands, Chad, Congo, Democratic Republic of the, Cote d'Ivoire, Djibouti, Egypt, Equatorial Guinea, Ethiopia, Gabon, Gambia, Georgia, Ghana, Guinea, Guinea Bissau, Iraq, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Lebanon, Lesotho, Liberia, Libya, Macedonia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mayotte, Moldova, Montenegro, Morocco, Mozambique, Namibia, Niger, Nigeria, Norway, Oman, Pakistan, Palestine, Qatar, Reunion, Rwanda, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Somalia, South Africa, South Sudan, St Helena, Sudan, Swaziland, Switzerland, Tajikistan, Tanzania, Togo, Tunisia, Turkmenistan, Uganda, Ukraine, United Arab Emirates, United Kingdom, the United States of America, Uzbekistan, Yemen, Zambia and Zimbabwe.

## Visa Classic Cardholders

- One time access to the Global Blue VIP Lounges will be provided via entry voucher emailed by Global Blue. Entry on presentation of a valid entry voucher and Tax-Free Form.
- One-time entry vouchers valid for 12 months. One voucher will be issued per cardholder for their personal use and is not to be shared.
- Entry of one accompanying family member to the Lounge is at Lounge staff's discretion due to capacity and health restrictions.
- Minimum tax-free transaction amount of €1,000 applies for Barcelona, Milan and Rome due to capacity restrictions for Visa Classic cardholders only.
- One time entry pass will also grant a single booking of Airport Fast Track at Global Blue Refund Offices. Bookings for Airport Fast Track must be made at least 24 hours in advance by Global Blue Lounge hosts.

## Visa Premium Cardholders

- Eligible cards include Visa Gold, Platinum, Signature, Signature Preferred, Infinite and Infinite Preferred. Prepaid cards are not eligible.
- Unlimited access to the Global Blue VIP Lounges will be provided via entry voucher emailed by Global Blue and presentation of a Tax-Free Form. This entry voucher can be used multiple times by the cardholder.
- One voucher will be issued per cardholder for their personal use and is not to be shared.
- Entry of one accompanying family member to the Lounge is at Lounge staff's discretion due to capacity and health restrictions.
- Entry voucher will also grant access to Airport Fast Track at Global Blue Refund Offices. Bookings for Airport Fast Track must be made at least 24 hours in advance by Global Blue Lounge hosts.

The promotion may be withdrawn by Global Blue for new enrolments without notice. Visa shall not be responsible to customers in connection with the promotion or redemption of the offer.

